

Mont Aux Sources Drakensberg Resort

Pet Allowed – Policy, Rules and Regulations

We are very excited to welcome you and your furry friend to Mont Aux Sources Drakensberg Resort. To ensure a pleasant stay for all our guests, we kindly request that you adhere to the following pet-related Terms and Conditions:

1. **Eligible Pets:** We welcome domestic dogs only. A maximum of two dogs per room is allowed. No other animals may be permitted on the property.
2. **Pet Size and Breed Restrictions:** Pets should not exceed 25 kilograms. Certain breeds that exhibit aggressive behaviour will not be permitted. Please contact us in advance if you have any concerns about your pet's eligibility.
3. **Pet Fee:** A non-refundable pet fee of R250 per pet, per stay, will be charged to cover additional cleaning costs.
4. **Pet Accommodation:** Pets are allowed only in designated pet-friendly rooms and areas. They must be on a leash or in a carrier in all public areas of the resort.
5. **Responsibility for Damages:** guests are responsible for any damage caused by their pets to the resort property. Charges for the repairs or deep cleaning may be added to your bill if necessary.
6. **Pet Behaviour:** For the safety and comfort of all our guests, pets must be well-behaved and under the control of their owners at all times. Excessive noise, such as barking, must be curtailed to ensure other guests are not inconvenienced. Should excessive barking and disturbance become an issue, guests may be asked to leave the property.
7. **Pet Clean-up:** Owners are required to clean up after their pets both inside the resort and outside in the public and outdoor areas. Please also clean up after your pets on hiking and other trails.
8. **Unattended Pets:** Pets should not be left unattended in the room. If you require pet-sitting services or need to leave the pet alone, please inform the front desk in advance.
9. **Health and Safety:** All pets should be free from ticks and fleas, be well-groomed, and up to date with all their vaccinations. Proof of vaccinations may be requested at check-in.
10. **Pet-Friendly Amenities:** We offer food and water bowls, blankets and some complimentary treats for your pets in your room on check-in. Should the bowls or blankets be removed from the premises, you will be charged per item. Additional treats, pet accessories and equipment will be available for purchase at the Convenience store.
11. **Pet-Friendly areas of the resort:** We have allocated specific fenced off areas of the resort catered for your pets to ensure running free, jumping and playing in the water, and engaging with other furry guests if they should want to. Please inquire at Front Desk for a map of resort to locate all off-leash areas.
12. **Liability Waiver:** Pet owners will be asked to sign a liability waiver at check-in, acknowledging their understanding and agreement of these terms and conditions.

We look forward to welcoming you and your pets to Mont Aux Sources Drakensberg Resort! If you have any questions or special requests regarding your pet's stay, please do not hesitate to contact us.